



Errors and Incident Reporting

Any incident involving HIV POC testing at a test location should be reported to the POC Test location Lead, according to local practice standards, and to the BC Program.

The purpose of incident reporting is to be able to monitor and document unexpected or unintended outcomes so that a problem can be identified and corrected before client results are affected.

Reporting such events to the BC Program can alert other users to potential problems before they occur if a problem is test kit lot related.

Examples of incidents include:

- incorrect results using quality control samples
- inaccurate interpretation of HIV POC test results
- temperature where test kits stored is higher or lower than requirements
- use of expired test kits, or expired quality control materials
- incomplete test kit packet (eg no solution 1, empty or partially empty solution 2)

Test locations may have established methods for incident reporting that can be used in these situations. Alternately, an incident log can be maintained to document all HIV POC test-related incidents, which can be periodically reviewed by the POC Test location Lead.

The POC Test location Lead may determine that additional support and training may be required, and is asked to contact the BC Program when these events occur.

Contact Information for the BC HIV POCT Program:

Phone:	604-707-5635
FAX:	604-707-2603
Email:	pocinfo@bccdc.ca
Webpage for Resources:	http://www.bccdc.ca/our-services/programs/point-of-care-rapid-hiv-testing