

COVID-19 Vaccine

Return of Materials to Manufacturers

When vaccine is received directly from the manufacturer, the shipping containers and temperature monitoring devices must be returned.

Return of Materials for Moderna, AstraZeneca/COVISHIELD, Janssen:

As per instructions on the *Primary Site Arrival Checklist*, the box, SenseAware temperature device and probe, and TempTale Ultra should be given to the courier delivering the vaccine for immediate return. If sites are unable to return the box and temperature monitoring device immediately, they must call 1-800-GoFedEx/1-800-463-3339 to schedule a FedEx Express pick up at a later time.

Return of Materials for Pfizer:

After the vaccine is removed, the thermal shipping container and its contents must be returned to the supplier to help Pfizer fulfill its commitment to using reusable resources. Detailed instructions on return of materials to Pfizer can be found on pages 14-15 of the Pfizer manual: <https://covid-vaccine.canada.ca/info/pdf/pfizer-biontech-covid-19-shipping-handling-guidelines-en.pdf>. Additional guidance on the return of materials to Pfizer are provided in the "Chapter 3" video found at <https://www.cvdvaccine.ca/resources>.

NOTE: The federal government is also providing temperature monitoring devices to individual sites. These do not need to be returned but should be inventoried in the event that we need to return them in future.

Any questions or requests for revision
of this document should be sent to
IBCOC_Operations@phsa.ca

List of Amendments

Date	Section	Description	Author
April 30, 2021	1 st , 2 nd paragraphs	Introductory sentence added, updated guidance for Moderna, AstraZeneca/COVISHIELD and Janssen materials.	Keren Massey