

We use the CARD (Comfort Ask Relax Distract) system to help make you more comfortable during your vaccination. Fill in the CARD survey below to tell us how we can make your vaccination a more positive experience. If you would like to use a strategy that is not listed, let us know and we will try to do it. To learn more about CARD, visit <u>CardSystem.ca</u>.

CARD System	Choose all options you want for your vaccination				
<b>Comfort</b> What would you like to do to make yourself more comfortable?	<ul> <li>Privacy (separate room with closed door)</li> <li>Sit upright on a chair</li> <li>Sit on a parent's or caregiver's lap</li> <li>Lay down</li> <li>Eat a snack or treat</li> <li>Arm the needle goes in (left or right):</li></ul>				
<b>Ask</b> What questions do you have about the vaccine or your appointment?	<ul> <li>I have questions about the vaccine</li> <li>I have questions about what will happen during my appointment</li> <li>I have questions about using a medicine on the skin (topical anesthetic) to make the pain from the needle hurt less</li> <li>Other:</li> </ul>				
<b>Relax</b> How do you want to keep yourself calm?	<ul> <li>No or low levels of noise</li> <li>People I want to be with me (nobody or give names):</li> <li>No extra people around that can see me</li> <li>Take deep belly breaths (like blowing up a balloon)</li> <li>No alcohol wipe beforehand</li> <li>Other:</li> </ul>				
<b>Distract</b> Do you want to be distracted during vaccination?	<ul> <li>Tell me when it will happen</li> <li>Do not tell me when it will happen</li> <li>No conversation with me while I am distracting myself</li> <li>Keep my eyes closed or look away</li> <li>Play with a toy or comfort item from home</li> <li>Use my cell phone to listen to music or watch a video</li> <li>Use a distraction toy or activity provided by the clinic</li> <li>Other:</li> </ul>				

## Did you review information about CARD before coming today?

🗌 No. Please exp	olain:										
🗆 Yes. Please ex	plain:										
→ For children: D	id you pla	iy the CAR	D online game?	🗆 Yes	🗆 No						
How old are you	?	What is your gender?									
Some people are afraid of needles. How afraid are you?  Not at all  A little bit  Medium amount  A lot											
Do you ever feel dizzy or faint during needles? 🛛 Yes 🖓 No											
Tell us about anything else you want us to know:											
Financial contribution from PUDIC Heatin Agency of Canada publique du Canada	CIHR IRSC	Eliminate Pain	Partner organizations UNIVERSITY OF TORONTO LESLIE DAN FACULTY OF PHARMACY	Immunize Immunisation Canada	UNIVERSITY ©GUELPH		camh mental health <u>is</u> health	BC Centre for Disease Control Resided Web's Service Kellenty	<b>SickKids</b>		