## Forum on Immunizing in Schools

### Using the Mass Module in iPHIS





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### **Presentation Overview**

Discuss Mass and show what it can do

Describe the processes for the North Shore

Discuss success factors



### The Mass Module in iPHIS

### Can be used to:

- Document services and information
  - Immunizations
  - Exemptions
  - Adverse Events and/or Contraindications
- Prescreen classes
  - Previous immunizations
  - Exemptions and/or contraindications
- Review for current immunization status
  - Next Year: screen Kindergarten classes



### In order to do that...

- 1. Class lists need to be entered into iPHIS
- 2. Audits need to be created for each clinic
- 3. Nurses need to know how to use Mass
  - Prescreening
  - Charting
  - Immunization Review



## The Pros of using Mass

- Fast entry for nurses
- Easy access to entire school's records
- Easy to track previous immunization doses
- Client records are up to date and complete
- Continuity of care across the province
- Easy viewing of client records before entry
- Statistics can be pulled from iPHIS
- Information will be converted to Panorama



## The Cons of Using Mass

- Significant amount of clerical time needed
- Significant amount of training required
  - Inconsistent terminology
  - Parts of the work flow is not intuitive
- Two nurses cannot currently work on the same clinic at the same time
- No access to:
  - manual dose override
  - make changes or corrections



## **Upcoming Changes**

There was a recent review with input from users across the province and changes will be made to make the system more efficient and user-friendly

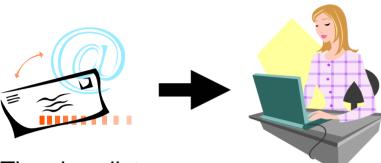
### These changes could include:

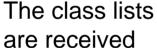
- Terminology updates
- Some workflow process changes
- Extra training to key users will be available

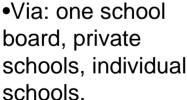


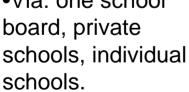
### The Workflow: A broad overview

### **North Shore Process**











The lists are entered in the Mass Module

- Better the list. better ability to find the client record
- Records are updated if any new information exists.



**Immunization** Audits are created in Mass

- Entered by clerical in coordination with the person in charge of vaccines
- Allows for seamless set-up
- Done in advance of the clinics.



**Immunization** entry is done in Mass

- Nurses sign-up for a time to use the Audit
- Nurses enter the services they gave as per best practice standards

## **Entering Lists in Mass**



Prior to the school clinic season:

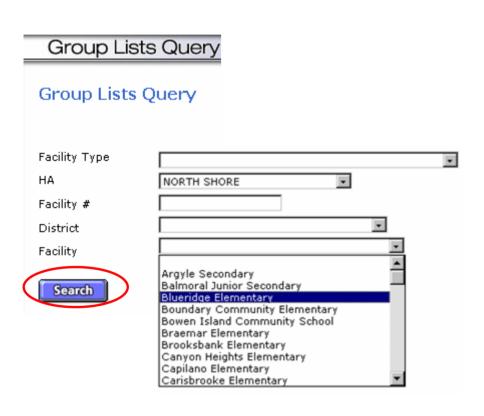
 Have the class list available

 Open the Mass Module to select Group Lists



### Entering Lists in Mass... continued





 Select the school from the Facility drop-down list and Search



## Entering Lists in Mass... continued



- Open the Divisions or the List button
  - The two buttons represent two different ways to enter lists
    - The List button collects a whole school's students on one large list
    - The Division button allows for separate lists (i.e., Gr6 and a Gr9)
- North Shore uses Divisions for better organization



## Entering Lists in Mass... continued



#### **Division List**

Del	ete List Select Client						
PHN	Name	Second Name	Common Name	Birth Date	Gender /	Level	
	LEE , KATLYN		KATLYN	1995-02-10	FEMALE	6	Add
	ANDREWS, ORLANDO			1995-10-10	MALE	6	Update
	BUSBY, TARYN		KIP	1995-03-27	MALE	6	Update

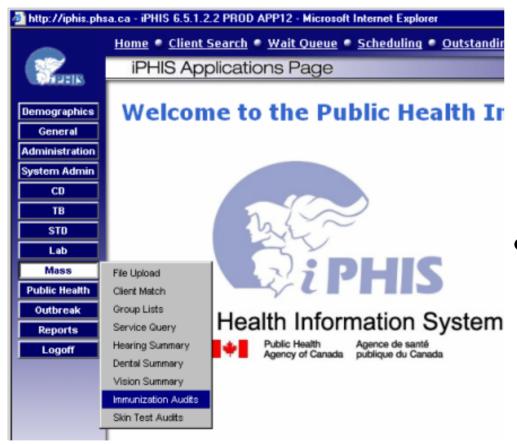
- 1. Use Select Client to search for and select the student
- 2. Enter the student's level and add them to the list (above)
- 3. Repeat until all students have been added to the list
  - For large lists, separate divisions can be created to speed entry i.e. Argyle Gr9 A-M and Argyle Gr9 N-Z

The list is now ready to be connected to an Immunization Audit



## **Creating Audits in Mass**





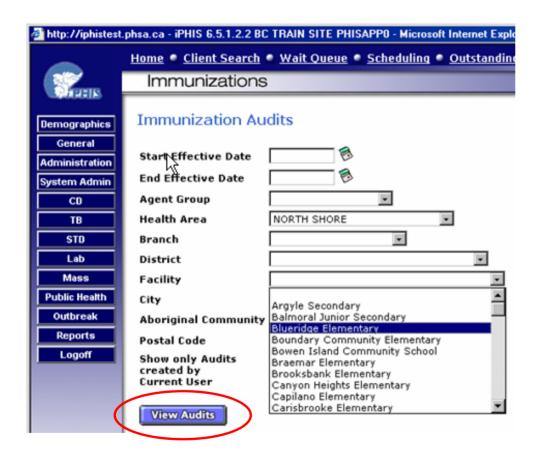
Prior to prescreening or entry of immunization information from a clinic:

- Have the clinic details ready
  - Clinic date
  - School Name
  - Agents and lot-numbers
  - Providers



### Creating Audits in Mass... continued





 Choose the School Name from the dropdown list and View Audits

New Audit



### Creating Audits in Mass... continued





- Name the clinic according to a standard naming function and save before proceeding to the next three tabs.
  - Imms specify agent groups, i.e. Meningo, Varicella Zoster
  - Ages Left as All Ages and saved
  - Locations Choose the group list that was previously created



## Creating Audits in Mass... continued

Risk Inds



Locations Audit Ages Imms **Profiles** Number of Participants 2008-06-06 Effective Date Auto-Recalculate Participants? 哮 Calculate Using Schedules? Calc. Profile Batch Calc. New Profile Available Latest Profile Effective Date 2008-06-06 Eligible (All) Participant Status Show Contraindicated Show Exempted View Profile **Profile Report Output to File** 

Enter the Effective Date

**Profiles** 

Press Calc. Profile

Clinfe

- The Audit is set up!
- From here, you can:
  - Start screening in advance of the clinic by ticking the Show Contraindicated and Exempted boxes and click
     View Profile
  - Or go to the Clinic tab to set up school clinic details prior to immunization entry



### **Screening with View Profile**

Audit Imms Ages Locations Risk Inds Clinic Profiles

#### Immunization Profiles

Effective Date 2008-06-06

Age All Ages

Location Facilities Blueridge Elementary

Risk Indications

Notes: ^ - overdue immunization

! - Client has contraindications, exemptions, or adverse events

- Basic information
- Names are hyperlinks
- Latest dose date
- Ability to save consent in advance
- Separates exempted clients

Client		Birth Date	Phone Number	Check Appts	Prev. Imms.	Agent Group	Prev. Dose	Comm. Status	Informed Consent	
BUSBY,	TARYN	1995-03-27		Check		НЕР В			v	More Options
BUSBY,	TARYN	1995-03-27		Check		MENINGO			v	More Options
BUSBY,	<u>TARYN</u>	1995-03-27		Check		VARICELLA				More Options
! LEE, M	<u>IKAELA</u>	1995-05-22	(604)566-1234	Check	1995-11-25	НЕР В	3		v	More Options
! LEE, M	<u>IKAELA</u>	1995-05-22	(604)566-1234	Check	2006-01-18	MENINGO	1			More Options
									Save	

Exemptions:

Client Birth Date Phone Number Prev. Imms. Agent Group Prev. Dose Exemption LEE, MIKAELA 1995-05-22 (604)566-1234 VARICELLA PREVIOU

Vancouver Coastal Health
Promoting toellows Ensuring care.

Exemption
PREVIOUS DISEASE

Screening with View Profile... continued

Audit

Imms

Ages

Locations Risk

Risk Inds C

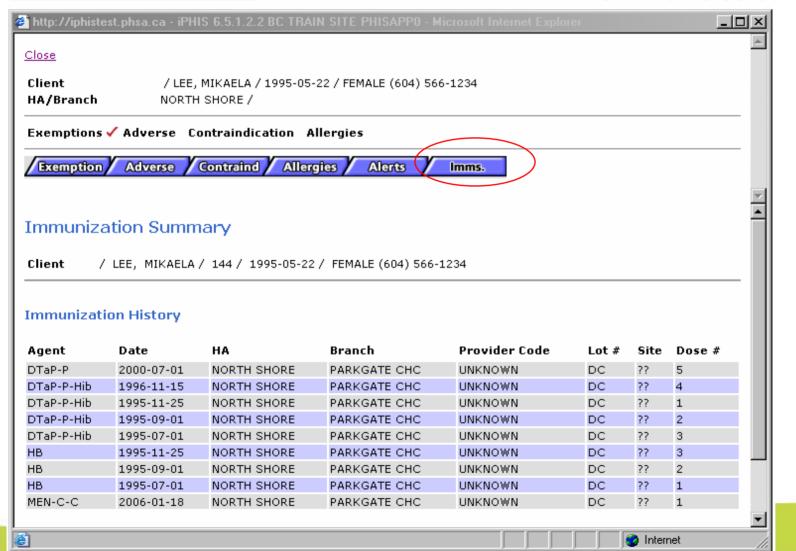
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**Profiles** 

#### Processing...

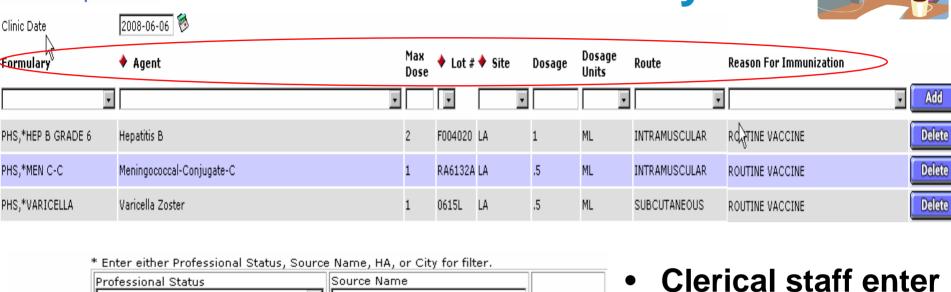
Click To Return When Processing Complete

 Pop up view of a client's record via the View Profile screen



# Clinic set-up in Mass for immunization entry





Provider Filter	Professional Status	Source Name	Filter	
	HA .	City	bitter	
◆ Provider  JONES,CHRIST	Add TINE Delete			
Run Clinic	Clinic Report Exceptions	Report		

- Clerical staff enter clinic details
- Nurse reviews information before pressing Run Clinic



Clinic Preparation

## **Immunization Entry in Mass**



#### Clinic Provision

2008-06-06

Clinic Date

	Blueridge Elementary	Agent	Dosage	Route	Reason For Immunization	
Clinic Location	Level: Division: 6	Hepatitis B	1 ML	INTRAMUSCULAR	ROUTINE VACCINE	Tick boxes
	DIVISION: 6	Meningococcal-Conjugate-C	.5 ML	INTRAMUSCULAR	ROUTINE VACCINE	
		Varicella Zoster	.5 ML	SUBCUTANEOUS	ROUTINE VACCINE	drop-dowr
Run for all chec	ked? Confirm	)				boxes

Notes: ! - Client has contraindications, exemptions, or adverse events.

Nurses instructed to enter10-15 then press Confirm

	Yes to All									
Incl	? Client	Birth Date	Agent	Prev. Imms.	Prev. Dose	Lot	Site	♦ Provider	♦ Informed Consen	Next Dose
☑	BUSBY, TARYN	1995-03-27	Hepatitis B			F004020 (2010-12-31) 🔻	LA 🔽	JONES,CHRISTINE 🔻	YES 🔽	1
K	BUSBY, TARYN	1995-03-27	Meningococcal-Conjugate-C			RA6132A (2010-12-31)	LA 🔻	JONES,CHRISTINE 🔽	VES •	1
	BUSBY, TARYN	1995-03-27	Varicella Zoster			0615L (2010-12-31) 🔽	LA 🔻			1
	! LEE, MIKAELA	1995-05-22	Hepatitis B	1995-11-25	3	DC (2010-01-01)	??	UNKNOWN	UNKNOWN	
	! LEE, MIKAELA	1995-05-22	Meningococcal-Conjugate-C	2006-01-18	1	DC (2010-01-01)	??	UNKNOWN	UNKNOWN	



# **Key Areas of Success** *Lessons Learned*



- Need Manager Support
  - Resources
  - Training
  - Time
- One person to oversee Mass set-up
- Go-to person to help users
- Clean-up the Mass Module at the end of each year so that the process can start with a clean slate in the fall.
- Perform audits on Mass entries to ensure data integrity
- Clear communication
  - Roles, responsibilities and processes are understood by all involved
- Support Documentation (examples to follow)
  - Resources for nurses to reference



## **Support Documentation**



- Communicate how Mass fits into the rest of the school clinic process
  - Mass Clinic Workflow
- Provide standard forms for nurses to use
  - Sign-up sheet (verbal communication for small clinics)
  - Working tool for Mass entry based on class list
  - Immunization forms based on class list for tracking





### Mass Clinic Documentation Process

Please speak with the CD Coordinator if you have any questions

Last Updated March 04, 2008

#### **Immunizing Nurse**

#### Before Clinic: At Site (school)

- Fill out the iPHIS Entry sign-up sheet: Indicate sign-up time if wanted, entry method, and expected charting completion date after the clinic.
- Obtain a Clinic Immunizations (information working tool) to record client information

#### **During Clinic:**

- Record the client immunization information on the working tool.
- Fill out the consent form and give the back page to the client.

#### Post Clinic : At Site (school)

- Return the consents to the charge nurse.
- Take the working tool back to the HU for charting purposes.

#### Post Clinic: Health Unit

- Use the Clinic Immunization working tool to chart on client records as you indicated on the iPHIS Entry sign-up sheet.
- Enter exemptions not already entered in the client records. **Note:** you only need to enter exemptions noted and that you handled from the clinic. Clerks will enter exemptions written by parents on the consent forms.
- Return the Clinic Imms working tool to the charge nurse.
- Call the charge nurse if you have any questions.

#### **Charge Nurse**

#### Before Clinic: At Site (school)

- Ensure nurses fill out the iPHIS Entry sign-up sheet.
- Ensure each nurse has a Clinic Immunizations (information working tool) to record client immunizations.

#### **During Clinic:**

Resume the client sign-in and consent form processes as per your normal routine.

#### Post Clinic : At Site (school)

- Collect the consent forms.
- Keep the Sign-up sheet for your own information.

#### Post Clinic : Health Unit

- Document any phone calls or refusals you handled at the clinic in the client electronic health records.
- Fill out the CD Imms Status Report and send to CD Coordinator within 48 hrs of the clinic.

 Mass module Workflow for nurses

 Shows roles of immunizing and charge nurse at the school clinic regarding the Mass Module



Aim to have

charting

complete on

the electronic

#### iPHIS Entry Sign-up Sheet

Each nurse must complete this form at the clinic:

☑ Indicate how you will enter your clinic charting -- Mass Module or on individual client records.

If you would like to use the Mass Module, indicate your preferred time.

☑ Enter the date you expect to complete your clinic charting.

If you have any questions, speak directly to the clinic Charge Nurse.

Only one person is allowed to use the Mass Module at a time.

Note: Do not indicate a time already chosen by another user.

Call the charge nurse to schedule a different time if you miss your sign-up window.

Alternately, you are able to chart on individual records at any time.

School Name: Blueridge
Clinic Date (YYYY-MM-DD): 6/6/2006

Nurse Name	Entr	y Type: 🔽 🗀	If using the Mass Module: Preferred entry time	Completion Date Enter day you expect to finish
Full Name	Mass	Individual	Preferred entry time	Enter day you expect to finish
T dil 14di lo	101833	Client Records	(1 hr / 20 students)	charting client records

Sign-up sheet

**Prevents** multiple nurses from working on the Mass Module at the same time







SCHOOL NAME

Community & Family Health Program

132 West Esplanade, 5th Floor North Vancouver, BC V7M1A2

TEACHED

001100214111112		cirage	PEACHER.	WIS. FICTIFICS	Joy
R = Refusal	D = Disease	1 to 6 = Doses 1 to 6			C = Complete
V = Vaccine	A = Absent	✓=Yes to Consent, (	C/O, reminder sent or	non-responder	

	GRADE SIX 2007/2008											
	See Ministry Vaccine Definit gui delines Hepatitis B - Guideline G Men C Conjugate - Guideline , Varicella - Guidelines E and F	Consent		Men C - 1 Dose Clinic Date:	Hep B - # 1 Dose Clinic Date:	Hep B - # 2 Dose Clinic Date:	Varicella - D/V	Reminder # 1 Date:	Reminder # 2 Date:	Non Responder		
	Last Name	First Name	DOB/PHN	ē	8	를	Hep B Clinic	훈	Var	Remir Date:	Remir Date:	亨
H	BUSBY	Taryn	3/27/1995									$\perp$
2	LEE	Mikaela	5/22/1995									
3												
4												
5												
6												
7												
8												
9												
10	1/2											

- School Immunization Form
- Nurses use
   this to track
   the student
   immunization
   status
   throughout the
   school year

Notes







Blueridge1 of 1

### Clinic Immunizations: Information Working Tool

All fields must be filled at the clinic.

Information on this form is used to complete client charting on the electronic record at the HU.

Keep this form in a safe place and shred after it has been entered on the electronic record.

If you have any questions, speak directly to the clinic Charge Nurse.

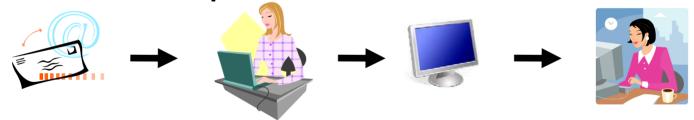
Immunizing Nurse:	Nurse Jones			
School Name:	Blueridge			
Clinic Date (۲۲۲۲-мм-оо):	6/6/2008			
Agent:	Hepatitis B	Agent:	Agent:	
Lot Number:	F004020	Lot Number:	Lot Number:	

Legal Client Name and	DOB	Product: ☑	Site		Product: ✓	Product: 🗹 Site:)		Product: 🗹 Site: (			Comments
Last Name, First Name	DOB	Hep-B	LA	RA	Men-C	LA	RA	Vz	LA	RA	(ie: new exemption or notable information)
Busby, Taryn	3/27/1995	V									
Lee , Mikaela	5/22/1995	$\checkmark$									



## Summary

- Mass can be used to:
  - Document services and information
  - Prescreen student immunizations before school clinic
  - Review for current immunization status
- North Shore processes



- Key Success factors
  - Manager Support
  - Resources and training
  - Designated super-users for set-up and to provide help



